

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No.: 09/848,519 Confirmation No.: 7542  
Applicant(s): David G. Beshore  
Filed: May 4, 2001  
Art Unit: 3623  
Examiner: Loftis, Johnna  
Title: METHOD AND COMPUTER PROGRAM PRODUCT FOR ASSESSING  
A PROCESS OF AN ORGANIZATION

Docket No.: 038190/233565  
Customer No.: 00826

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**PRELIMINARY AMENDMENT**  
**37 CFR § 1.115**

Sir:

Please enter this Preliminary Amendment before calculating the claim fee and amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims beginning on page 2 of this paper.

**Remarks** begin on page 7 of this paper.